

# UTM wins PM's Quality Award 1999 for excellence in service and vision

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KUALA LUMPUR, Thurs. — Universiti Teknologi Malaysia in Skudai, Johor, today received the Prime Minister's Quality Award 1999 for excellence in its management, service and vision.

It was judged the best in the public sector category and its pro-Chancellor Tan Sri Abdullah Ayob received a trophy from Deputy Prime Minister Datuk Seri Abdullah Ahmad Badawi.

Abdullah also presented trophies to Asean Bintulu Fertiliser Sdn Bhd (based in Bintulu) and Red Crescent Society (Miri branch) which won in the private and socio-economic sectors respectively.

Asean Bintulu Fertiliser was represented by its chief executive Ahmad Hassanudin Ahmad Kamaluddin and the Red Crescent by Miri branch chairman Datuk Amar Dr George Chan, who is also Sarawak Deputy Chief Minister.

Each organisation also received RM30,000 and a certificate.

They are also allowed to use the Q symbol for three years.

UTM won for its efforts in obtaining the ISO 9002 for its library and its steps towards becoming a Total Quality Management body.

It had also set up an Intranet and Internet system for its 30,000 students and staff.

Asean Bintulu Fertiliser is a joint venture among the five original Asean countries — Malaysia, Indonesia, Thailand, the Philippines and Singapore.

The company has received the ISO 9002 and ISO 14000 certification.

Asean Bintulu Fertiliser has also begun working towards obtaining the ISO 18000.

The Red Crescent, Miri branch, had set up a haemodialysis centre which charges only a nominal sum, a blood bank and a centre for

mentally-disabled children.

The awards, introduced in 1990, are given in recognition of the organisation's excellence in quality management.

The panel of judges comprised senior government officers.

Tonight, Chief Secretary to the Government Tan Sri Halim Ali handed the Chief Secretary's Government Quality Award 1999 to Hospital Universiti Sains Malaysia, represented by the university's vice-chancellor Professor Datuk Ishak Tambi Kechik.

HUSM also received RM10,000 and a certificate from Abdul Halim during the Public Services Quality Awards ceremony held at the Mandarin Oriental Hotel here.

The Public Services Director-General Quality Award 1999 was given to the Perak Public Works Department and the Malaysian Administrative Modernisation and Management Planning Unit Director-General Quality Award 1999 went to Terengganu's Setiu District and Land Office.

The Perak PWD and Setiu District and Land Office also received a certificate each as well as RM8,000 and RM5,000 respectively.

Meanwhile, the District Office Quality Award went to Kemaman (Terengganu), Lahad Datu (Sabah) and Tampin (Negri Sembilan). They each received RM5,000, a trophy and a certificate.

The National Council of Commerce and Industry Malaysia's Efficient Award (Khidmat Cekap) went to Klang Port Authority (KPA), National Productivity Corporation and Tabung Haji. They received a plaque each.

Halim also presented the MS ISO 9000 certificates for the period covering July 31, 1999 to Feb 15, 2000 to 20 public agencies nationwide.