

DHL chooses Cyberjaya on govt backing

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by Sidek Kamiso

CYBERJAYA: Government backing and easy access to top officials are two key reasons why DHL Worldwide Express has chosen to locate its RM200 million Asia Pacific Information Services (APIS) centre here, DHL area director (Southeast Asia) Bryan Jamison (*pix*) said.

"Without this guarantee, we would not be here," said Jamison, after the centre's official opening by Prime Minister Datuk Seri Dr Mahathir Mohamad yesterday.

Jamison said DHL had previously considered locations such as India and the Philippines before deciding to build the facility in Cyberjaya due to the solid government backing, which

was made through the Bill of Guarantee for firms looking to locate in the Multimedia Super Corridor.

APIS is the third such centre for the group worldwide after London and Phoenix in Arizona, US.

It is spread over 100,000 sq ft and houses DHL's Network Operations Centre and Data Centre, which provides 24-hour monitoring of all nodes in the network and connects operations in 220 countries.

The centre can support 10,000 users, eight million shipment information transactions and more than 200,000 shipment information queries on a daily basis from countries in DHL's worldwide network.

APIS currently employs 370 people, of whom 86% are local. It plans to increase its staff strength to 450 by year-end. - theedgedaily.com