

05 SEPT 2002

DHL-FACILITY

DHL UNVEILS NEW RM200-MLN INFORMATION CENTRE IN CYBERJAYA

CYBERJAYA, Sept 5 (Bernama) -- DHL Worldwide Express, the pioneer of the international air express industry, has relocated its Asia-Pacific Information Service (APIS) centre to a new RM200 million stand-alone facility in Cyberjaya.

The centre was earlier located at the IOI Puchong as the regional Information Technology (IT) hub for DHL's operations in Asia Pacific and the Middle East.

DHL APIS has evolved to become one of three strategic global Information Services (IS) centre offering the development and delivery of world-class IS and solutions to DHL's worldwide operations, said its chief information officer Stephen McGuckin to reporters at a media familiarisation tour here today.

The centre would be officially opened by Prime Minister Datuk Seri Dr Mahathir Mohamad this Friday.

"When we were considering where to locate our Asia Pacific IT hub, we looked at a host of countries namely Singapore, the Philippines, Hong Kong and India. But we chose Malaysia and the Multimedia Super Corridor (MSC)," he said.

The choice was based on MSC's special incentives which include its Bill of Guarantees, its commitment to the introduction of Cyberlaws and a host of other perks that DHL can benefit from.

The 100,000 sq ft, four-storey state-of-the-art complex is DHL's third IS centre, with the other two located in London and Phoenix Arizona, US.

Currently, the centre in Malaysia has 370 staff, of whom 86 percent are local knowledge workers and this is expected to increase to 450 by end of 2002.

Besides being a DHL global training and research and development (R&D) facility, DHL APIS also plays the role of Global Data Centre for its operation.

The centre provides 24-hours monitoring of its entire network to ensure the availability of telecommunications service interconnecting more than 220 countries and territories throughout the DHL worldwide network, he said.

Since 2000, DHL has invested some US\$300 million (RM1,140 million) to enhance its ground infrastructure in Asia Pacific.

These investment initiatives were directed at major markets in Malaysia, China, Japan, South Korea, India, Indonesia and Singapore.

The comprehensive network investment in Asia Pacific was to ensure all DHL's operation continue to set market-leading standards. -- BERNAMA

SM SD