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SIEMENS-CERTIFICATION

SIEMENS MALAYSIA TO BE FULLY ISO CERTIFIED BY YEAR END

KUALA LUMPUR, April 12 (Bernama) -- Siemens Malaysia Sdn Bhd will be fully ISO certified by the end of the year in its effort to provide the highest quality services for customer satisfaction.

Its president and chief executive officer, Rainer Althoff said presently five of its divisions had attained the ISO certification namely Siemens ITS, Siemens Industrial Solutions and Services, Siemens Business Services, Automation and Drives (A&D) and Siemens Information and Communication Networks (ICN).

The company was convinced to get the ISO certifications for its three remaining divisions by year end.

The divisions are Power Transmission and Distribution (PTD), Information Communication Mobile (ICM) and the Central Department, he told a news conference after the presentation of the ISO 9001:2000 certificate award to its ICN division at its head office in Damansara here today.

"We are trying to establish ourselves as a high quality company as far as product services and performances are concerned and therefore we are consequently looking for the best possible procedures and one of them is the ISO certification," he said.

Althoff said the ISO certification was fully in line with the Siemens' mission to be the company of choice which could deliver the best possible performances of highest quality.

Tomorrow will mark one of the Siemens performances when Prime Minister Datuk Seri Dr Mahathir Mohamad launches Express Rail Link, its latest product in the area of transportation system.

"So far we have been able to deliver this wonderful train operation ahead of schedule," he said.

He said passengers on flight MH01 tomorrow night would be the first group to use the ERL service.

On another note Althoff said that Siemens was looking forward to supplying the general packet radio services to Technology Resources Industries Bhd (TRI) but the deal had yet to be finalised.

Siemens Malaysia invested some RM4 billion from 1999 to 2001, mainly in factories.

Its turnover for the financial year ending September 2001 was RM2.4 billion.

Siemens has three factories in Malaysia namely Infineo in Malacca which produces semiconductor for cellular phones, Osram in Penang which produces opto electronics such as screen for mobile phones and Siemens VDO in Prai which produces component for the car industry.

The VDO factory produces, among other things engine management systems, mainly for Proton and Perodua cars. -- BERNAMA

AFY KTC