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Samsudin-Administration

PSD STRIVING TO IMPROVE CIVIL SERVICE EFFICIENCY-SAMSUDIN

JOHOR BAHRU, Feb 18 (Bernama) -- Chief Secretary to the Government Tan Sri Samsudin Osman has said the Public Service Department (PSD) is always striving to improve the civil service's administrative efficiency to attain world standards.

Achieving this world standard was important as it would not only benefit all parties but also reduce problems existing in the country's public administrative system, he said.

"Apart from that, we can also reduce the number of complaints against government departments, which are frequently reported in the mass media," he said last night at a dinner at Saujana, the Johor Menteri Besar's official residence, held in conjunction with the Federal-State Government Inter-governmental Committee meeting here.

He said the meeting held once in four years was more of a forum for state and Federal administrators to exchange views and ideas and also for the Federal Government to brief them on its decisions and policies.

"The meeting also provides an opportunity for the state and Federal officers to jointly handle issues which need to be coordinated and resolved," he said.

The Chief Secretary commended the Johor Government administration of Datuk Abdul Ghani Othman for taking the initiative to upgrade service efficiency at the various departments by issuing guidelines and work procedures.

"I am proud of the Johor Administration for issuing guidelines to the public when dealing with government departments and agencies in the state," he said.

He said Prime Minister Datuk Seri Dr Mahathir Mohamad had urged administrators in other states to emulate the initiatives of the Johor Government by drawing up procedures or guidelines for their own departments.

"Johor is among the earliest states to introduce the procedure of heads of department meeting members of the public on Saturdays to attend to their problems," he said.

He said the Johor Government had helped the public a lot in their dealings with government departments such as in the area of land and licence applications.

Speaking at the function, Abdul Ghani said his government would continue to stress on the holistic development of Johor giving priority not only to economic development but also to the various aspects of people's lives.

The government was not only sustaining economic expansion but also striving to ensure a good and noble life for the people through programmes such as the Sakinah Family model and Rakan Muda, he said.

Abdul Ghani also said local government administration was very important as it represented the third level of government administration which was closest to the people.

"In view of this there will have to be reports and more frequent meetings at this level so that all the problems facing the people can be speedily resolved," he said.

Johor State Executive Councillors and secretaries-general of ministries and Directors-General of department were among the dignitaries present at the function.

--BERNAMA  
RAM RAM AAM