

Civil servants can help increase govt revenue

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AFTER receiving such a huge salary adjustment, civil servants are expected to improve their performance in serving the people. In fact, this is the high expectation of both the Government and the public.

It is only natural that the nation gets something in return for its investment and there will be no excuses for merely doing what they are paid under normal circumstances.

But only time will tell how long the workers will be happy with the better pay scheme.

The euphoria may not last for long and the public may be better served for the time being.

It is good that its umbrella union, Cuepacs, is urging members to repay the kindness by upgrading their work ethics to show their appreciation.

It is unacceptable that after such a good pay rise, it will be business as usual.

The Government is spending a huge sum on them to lift their spirits so that they will work harder to help in implementing Government projects.

Those who approach them for services should be attended to swiftly and with minimum inconvenience.

If they can improve their service delivery on a daily basis in all



departments, they would have justified the billions spent to enable them to improve their financial position.

They should realise that if they can help the Government to raise more revenue with a better work attitude, it may even be possible for them to get an *ang pow* at the end of the year.

They should learn to treat those seeking their help as customers who pay for such services just as in

the private sector. By working harder, they will be able to serve more customers and therefore collect more revenue for the Government.

There is yet another area where civil servants can help to save Government money.

They must lend a hand to prevent wastage, which can cause billions. An example is maintenance of Government buildings and facilities.

If such facilities are properly maintained on a regular basis, the Government can save billions on rehabilitation and renovations. Good examples are the recent spate of leaks and collapse in Putra

Jaya where several buildings were found to be defective and posed a safety problem.

It is quite ridiculous that such new structures should have all these problems, which should not have occurred even in older buildings.

It is on public record that many Government buildings, both federal and state, have been found in a very bad state because of lack of maintenance.

By maintaining the buildings properly through regular checks for any faults before they become serious, it will not be necessary for huge public funds to be wasted to renovate them.