

Admit mistakes, civil servants told

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KUALA LUMPUR: Civil servants should openly admit their shortcomings and weaknesses and take immediate steps to rectify them.

Prime Minister Datuk Seri Abdullah Ahmad Badawi said public agencies, departments and organisations should not adopt the self-denial mode but be honest.

"If you are wrong, correct and improve upon your mistakes. We are chasing excellence. Don't be bothered about what people are saying. What's important is to focus on what we are doing without getting sidetracked," he said at the Public Sector Quality Awards 2006 last night.

Abdullah said despite the various efforts at correction, the public still had a negative perception of the civil service, especially on the public delivery system.

The Prime Minister said the performance of some civil servants, which was not up to the mark, worsened the situation.

"*Disebabkan nila setitik, rosak susu sebelanga* (Just because of a person's fault, everyone gets a bad reputation)."

For the first time this year, quality awards for the public and private sectors were given out together.

The Prime Minister's Quality Awards were introduced in 1990 for organisations in the public, private and socioeconomic sectors achieving high levels of excellence in quality.

The Premier Information Technology Awards were introduced in 1999 for organisations that effectively used information and communications tech-

WINNERS OF THE 2006 PUBLIC SECTOR QUALITY AWARDS



1. Prime Minister's Quality Awards

- Public sector: Universiti Kebangsaan Malaysia
- Private sector: Petronas Ammonia Sdn Bhd
- Socio-economy sector: Pertubuhan Peladang Negeri Pahang
- Special Mention (Socio-economy sector): Persatuan Bagi Kanak-Kanak Terencat Akal Johor

2. Public Sector Quality Awards

- Chief Secretary to the Government Quality Award: Subang Jaya Municipal Council
- Public Service Director-General Quality Award: UiTM Perak
- Mampu Director-General Quality Award: UiTM Sarawak

3. Premier Information Technology Awards

- Public sector: Public Service Department
- Private sector: MISC Bhd
- Socio-economy sector: Terengganu Information Management Unit

4. Premier Local Authority Awards

- Premier Local Authority Award: Malacca City Council
- Chief Secretary to the Government Local Authority Award: Manjung Municipal Council

5. Premier Land and District Office Awards

- Premier District and Land Office Award: Petaling Land and District Office
- Chief Secretary to the Government Land and District Office Award: Alor Gajah Land and District Office
- Public Service Director-General Land and District Office Award: Federal Territory Land and Mines

6. Finance Ministry Secretary-General Quality Award

- EPF

nology.

For government departments and agencies achieving a high standard, the recognition is the Public Service Quality Awards, while local authorities and district and land offices are honoured with the Premier Local Authorities Awards and Premier Land and District Offices Awards.

Winners in the Prime Minister's

Quality Awards receive RM30,000, a trophy and certificates, with points awarded among others on leadership abilities.

In the IT category, winners received RM10,000, a trophy and certificate, and the privilege of using the Q (Quality) logo. Winners in the other categories received between RM5,000 and RM10,000.