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Pat on back for civil servants

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Public delivery system improving, says Abdullah

PUTRAJAYA: The various measures taken to improve the government's delivery system have been fruitful, Datuk Seri Abdullah Ahmad Badawi said.

The measures included the establishment of the Special Task Force to Facilitate Business (Pemudah), a joint initiative by the Government and private sector to improve the delivery system and simplify business operations.

The Prime Minister said: "The complaints which were sometimes humiliating are no longer heard. There has been much improvement and it's true that efforts to provide service had improved last year.

"Thank you and congratulations to all of you. But we can't be compla-

cent, because such an attitude will not be able to add value to the efforts that we have put in," he said at the monthly gathering of the Prime Minister's Department yesterday.

Abdullah called on civil servants to improve performance, efficiency, productivity and diligence in discharging their responsibilities as part of their new year's resolution.

"Hopefully, such determination will bring about results as aspired by the people," he said.

He said civil servants should also be proud of the achievements in the past year and strive to further improve this year.

"Equip yourself with the latest knowledge to improve quality and achieve excellence," he said.



Interaction: Abdullah accompanied by Chief Secretary to the Government Tan Sri Mohd Sidek Hassan (right) and Minister in the Prime Minister's Department Datuk Dr Abdullah Md Zin (third from left) at the monthly gathering of the Prime Minister's Department in Putrajaya yesterday. — Bernama