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Najib: KTMB making it easier for commuters

the star - 7/8/2015

PETALING JAYA: Keretapi Tanah Melayu Berhad (KTMB) has opened up more counters to help reduce the queue for tickets, says Datuk Seri Najib Tun Razak.

The Prime Minister said more ticket counters were added, both for those travelling north and to the south.

"This raises the total number of counters from six to 12," he said in his blog *NajibRazak.com* yesterday.

Apart from the additional ticketing counters, Najib said KTMB had also assigned two more staff members to issue tickets manually.

Najib said during his visit to KL Sentral on Wednesday, he had received feedback from commuters.

"I found that many had to wait long to buy KTMB tickets.

"This morning (yesterday), I made a call to the KTM president and presented some of my suggestions and observations for their consideration.

"A while ago, I was notified that immediate action was taken," said Najib while thanking KTMB president Lt Col (R) Sarbini Tijan.

Najib also added that KTMB would also be adding two more counters in all sections by this weekend, bringing the total number to 16.