

Newspaper	The Sun
Date	02/08/2017

# Najib ticks off ungrateful M'sians

The Sun - 2/8/2017  
Pg. 2

> Some of them try to run down the country, says PM

BY RAJIVINDER SINGH  
newsdesk@thesundaily.com

**PETALING JAYA:** There are Malaysians who do not appreciate their country and some even try to run it down, said Prime Minister Datuk Seri Najib Abdul Razak.

He said these Malaysians are also being used by politicians to attack the country for their own benefit.

"Many people who visit the country realise that the picture being painted by these people is not true.

"They realise that Malaysia is not a failed state," he said.

He said we are moving towards a better future through the Nasional Transformation 2050 (TN50) programme.

"I don't believe in the politics of fear, we as politicians have to give people hope and TN50 is all about hope.

"We have limited resources and we need to leverage this to create exponential growth; through creativity and design we will be able to take this quantum leap." Najib told those gathered at the Genovasi Malaysia fifth anniversary celebration here yesterday.

He said he wants to improve the country and sees it as one of the leading nations in the next 20 to 30 years.

Answering questions from civil servants who had undergone the Genovasi Design Thinking programme, the prime minister said one of the most important things taught at the course was empathy, and civil servants and politicians need to practise this.

"Going down to the ground alone is not enough, we must listen to what the people have to say about their problems as they



Najib shares a light moment with Genovasi Malaysia chief executive officer Datuk Lee Yew Meng at a dialogue on Design Thinking and TN50 yesterday.

BEXPIX

may have the solutions.

"With this simple exercise we will be able to fix their problems," he said.

Najib cited the example of his visit to Pulau Tuba, off Langkawi: "I was surrounded by senior officials whom I know well and meet often. I informed them that I wanted to sit down with the village heads of the island and listen to their problems.

"To my surprise I was told the price of RON 95 and diesel was higher on the island than on Langkawi. I immediately called the minister responsible to solve the problem," he said, adding that this is the best way to deal with problems faced by the people.

Najib urged those present to speak to their department heads if they have

innovative ideas for their ministries.

He also warned senior civil servants that they can no longer practise a hierarchical approach when looking to make changes to their departments; they must allow their juniors to speak up.

"This is the kind of culture change that is needed in the civil service and the top echelon must be ready to embrace it."

Najib also advocated the breaking down of silos between ministries to deal with problems because all issues involving the government actually involve more than one ministry.

He urged those who attended the course to work together with their colleagues from other ministries to resolve the problems they face.