

PM: SPEED UP CIVIL SERVICE REFORMS

Aspects of govt administration yet to reach satisfactory Level, says Anwar

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PRIME Minister Datuk Seri Anwar Ibrahim has instructed the civil service administrations to accelerate reforms immediately.

Speaking at the monthly assembly of the Prime Minister's Department here, Anwar said several aspects of government administration had yet to reach a satisfactory level.

As such, Anwar said he would discuss with the Chief Secretary to the Government Datuk Seri Shamsul Azri Abu Bakar and Public Service Department director-general Datuk Seri Wan Ahmad Dahlan Abdul Aziz about the steps needed to improve the civil service performance.

"The merging of agencies and departments has not been satisfactorily achieved.

"There are still overlapping positions, some of which are un-



Prime Minister Datuk Seri Anwar Ibrahim, accompanied by his deputies, Datuk Seri Dr Ahmad Zahid Hamidi and Datuk Seri Fadillah Yusof, gestures as he leaves after the monthly assembly of the Prime Minister's Department in Putrajaya yesterday. PIC BY MOHD FADLI HAMZAH

necessary, and this issue has not been adequately addressed.

"Reports from department heads, directors-general and unit heads on the sluggishness and negligence of some officers show that standards are not being met," he said.

Present were Ministers in the Prime Minister's Department (Law and Institutional Reform) Datuk Seri Azalina Othman Said and (Federal Territories) Dr Zaliha Mustafa.

Anwar said that all these changes must be implemented

immediately to ensure that improvements were effectively achieved.

He said that the Madani concept required all public services to consider a broader framework, including a focus on governance, driving economic growth and

public wellbeing.

He acknowledged that there were procedures that must be followed in executing reforms.

Nevertheless, Anwar said, new solutions must be sought to accelerate the reforms.

"For example, when it comes to the people's issues, the speed at which we respond to their claims, whether or not we can fulfil them, and the procedures they must follow, all of these require us to find new methods.

"I always believe that the pace of change should correspond to the demands of time and era."

He added that all civil servants must strive to bring about positive change and not remain at a mediocre level.

"If we say the efficiency level is good, can it be maximised or improved? If the efficiency rate increases from 70 to 85 per cent, why not 95 per cent?"

"Our understanding of Islamic teachings never advocates for people to remain at a mediocre level because a balanced, moderate nation does not mean being 'average'.

"Moderation is about an attitude that is not harsh, excessive, or judgmental, but it demands the best," he said.

As such, Anwar said civil servants should anticipate September as a month of greater movement and reform.