

Master English and learn from West, says Guan Eng
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KUALA LUMPUR, Dec 12 — Penang's civil service must master English in order to learn the six critical success factors that have driven innovation in the West, Chief Minister Lim Guan Eng says.

He said the state's civil servants need to emulate these success factors — identified as the catalyst for the rise of Western civilisation — if they did not wish to remain "jaguh kampung (village champions)".

The six factors are: a competitive climate; scientific and technological revolution; rule of law and democracy; modern medicine; consumer society with access to quality products; healthy work ethic; and a high savings rate.

Lim, who is also DAP secretary-general, said Penang civil servants must employ the right system, adhere to good work attitudes and work as a team, in addition to these factors.

Penang attracted RM12.2 billion in investments last year, the highest of any state. It is also on target to achieve its RM6.1 billion target for this year, having already received RM5.7 billion in the first 10 months.

The Penang government was also praised as having the best financial management of any state by the Auditor-General, with a yearly surplus and a reserve of RM1.13 billion as at end-2010.

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