

Serve As Facilitators, Muhyiddin Advises KL City Hall Enforcement Personnel
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KUALA LUMPUR, Nov 16 (Bernama) -- Deputy Prime Minister Tan Sri Muhyiddin Yassin today advised Kuala Lumpur City Hall enforcement personnel to consider enforcement in the wider context of education, creation of awareness and assistance to derive maximum results.

He said it was incumbent upon them to serve as facilitators to ensure that the people understood the reasons for implementation of the various by-laws.

"To ensure effective enforcement, it is important for us to educate city folk to not only respect the laws but also to understand why they are being enforced," he said when addressing staff of the City Hall Enforcement Department in Jalan Tun Razak as part of his day-long walkabout in the Federal Territory of Kuala Lumpur.

Muhyiddin said the people should be informed that the laws are not meant to inconvenience them but to aid the development process.

He said that to ensure acceptance of the laws, the department should understand the profile of the people living in Kuala Lumpur, thus facilitating the department in its interaction with them to understand their aspirations and needs and solve their problems easily.

Muhyiddin said the responsibility of the enforcement personnel is challenging because Kuala Lumpur has a large population and many of the people are from all over the country and have varying backgrounds and history.

The challenge will be even bigger in tandem with the government plan to implement the Greater Kuala Lumpur programme, he said.

Muhyiddin arrived at the department at about 8.30 am and was welcomed by Federal Territories and Urban Well-being Minister Datuk Raja Nong Chik Raja Zainal Abidin, Works Minister Datuk Shaziman Abu Mansor and Kuala Lumpur Mayor Tan Sri Ahmad Fuad Ismail as well as senior officers.

He began his address by praising the success of City Hall in developing Kuala Lumpur into a world-renowned city.

Later, at a meeting with City Hall senior officers at the City Hall auditorium, Muhyiddin advised them to focus on the people in their policies and programmes.

He said that there must be engagement with the stake-holders in the development of the city to ensure that the policies implemented touch the hearts of the people.

"This is important to portray City Hall as an agency which is not static but works in the interests of the people and always strives to provide them with a life of quality," he said.

The deputy prime minister advised City Hall officers to be creative and innovative in implementing their responsibility and using their authority.

"Before starting work every morning, take some time to ponder how we can do something better, and find ways to improve our work so that it has an impact on the quality of life of the people we serve," he said.

"For example, reducing the waiting time is an innovation. If we can do this, we will be seen as being sensitive in line with the 1Malaysia concept of People First, Performance Now," he said.

As part of his walkabout programme, Muhyiddin launched the "Kembara 1Malaysia" programme of the Malaysian Indian Muslim Congress (Kimma) at Merdeka Square.

The deputy prime minister also held a meeting with Malay non-governmental organisations from all over the country at an event organised by the Malay Consultative Council at the Taman Ibu Kota community hall.

Muhyiddin is also scheduled to attend a gathering of youngsters organised by the Federal Territory Barisan Nasional (BN) Youth in Taman Setiawangsa, visit the Desa Pandan people's housing area and launch the "Gemilang Cipta" film festival at Panggung Anniversary in the Perdana Lake Gardens.

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