

PM to launch S'gor BN service centre hotline on May 10
TheStarOnline
May 02, 2012

SHAH ALAM: Lucky callers to Selangor Barisan Nasional's service centre hotline (Pakar) will be entertained by the Prime Minister himself on May 10.

Datuk Seri Najib Tun Razak will arrive at the Selangor Umno office, where the call centre is located, to launch the hotline at 12.30pm.

Following the launch ceremony, he will then proceed to the call centre to field "two to four calls", Selangor Barisan coordinator Datuk Seri Mohd Zin Mohamed said Wednesday.

akar is aimed at facilitating the interaction between Selangor Barisan and the public in a centralised manner, he said.

"All complaints, suggestions and feedback are channeled to our MPs, assemblymen and constituency coordinators. They are still running their service centres but Pakar will help them serve the people better," said Mohd Zin.

He said since Pakar became fully operational on April 9, it had received 1,138 calls relating to public complaints, enquiries about Barisan programmes and checks on voter statuses.

"About 400 calls are complaints related to the local councils. The complaints include problems with rubbish collection and infrastructure issues such as roads and street lights.

"We will channel the information to the local councils for further action," he said.

The other callers enquired about Barisan-initiated programmes such as Bantuan Rakyat 1Malaysia and Kedai Rakyat 1Malaysia, he said.

The Pakar hotline, 1300-22-2626, is currently manned by 20 receptionists and operates from 9am to 6pm daily.

Copyright © 1995-2012 Star Publications (M) Bhd

Source:

<http://thestar.com.my/news/story.asp?file=/2012/5/2/nation/20120502154824&sec=nation>