

Najib to launch Selangor BN's call centre on May 10
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SHAH ALAM: Lucky callers to Selangor Barisan Nasional's service centre hotline (Pakar) will get to speak to the Prime Minister himself on May 10.

Datuk Seri Najib Tun Razak will arrive at the Selangor Umno office, where the call centre is located, to launch the hotline at 12.30pm.

He will then proceed to the call centre to take "two to four calls", said Selangor Barisan coordinator Datuk Seri Mohd Zin Mohamed.

Pakar is aimed at facilitating the interaction between Selangor Barisan and the public in a centralised manner, he said.

"All complaints, suggestions and feedback are channelled to our MPs, assemblymen and constituency coordinators. They are still running their service centres but Pakar will help them serve the people better," said Mohd Zin.

He said that since Pakar became fully operational on April 9, it had received 1,138 calls relating to public complaints, enquiries about Barisan programmes and queries on voter status.

"About 400 calls are complaints related to the local councils. The complaints include problems with rubbish collection and infrastructure issues such as roads and street lights.

"We will channel the information to the local councils for further action," he added.

Other callers enquired about Barisan-initiated programmes such as Bantuan Rakyat 1Malaysia and Kedai Rakyat 1Malaysia, he said.

The Pakar hotline number is 1300 22 2626 and operates from 9am to 6pm daily.

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