

**Pakar callers may get to speak to PM**  
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SHAH ALAM: Lucky callers will have their grouses attended to by Prime Minister Datuk Seri Najib Razak when he launches the Selangor Barisan Nasional's community-based public service hotline (Pakar) on May 10.

Najib is scheduled to answer calls from the public at the hotline's operations room at the Selangor Umno building at noon next Thursday.

"The average call time is three minutes, but when the prime minister himself attends to the calls, the callers may not want to put the phone down," said Selangor BN coordinator Datuk Seri Mohd Zin Mohamed yesterday.

Since its soft launch on April 9, the 1300-22-2626 hotline has received 1,138 calls from the public, who not only want to lodge complaints, but also check their voting status and ask about government programmes, such as 1Malaysia People's Aid.

Zin said of the calls received, 400 or about one-third were complaints on garbage collection, infrastructure, damaged roads, street lighting and poor landscape maintenance.

"Despite the Pakatan-led Selangor government's claim that garbage issues have been resolved, the calls prove that garbage management is still a big problem.

Zin said Selangor BN had set up a team to review the complaints before they were directed to the relevant authorities, including BN state and parliamentary constituency service centres, government departments and local councils.

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