

**Najib launches Selangor BN's complaint hotline**  
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**By TEH ENG HOCK**

SHAH ALAM: Prime Minister Datuk Seri Najib Tun Razak on Thursday launched Selangor Barisan Nasional's hotline Pakar.

He said Pakar would be set up in other states as it was a "novel, creative and effective" idea to reach out to the people.

He took two calls during the launching, spending several minutes listening to the callers' problems and promised to channel their complaints to the relevant agencies.

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