

PM: Civil service must adopt 21st century approach in their work
TheStarOnline
July 10, 2012

PUTRAJAYA: The civil service has no choice but to adopt a bold, 21st century approach to the way they do their work if they intend to realise the 1Malaysia vision, said Prime Minister Datuk Seri Najib Tun Razak.

He said the civil service needed to deliver on the People First, Performance Now promise to the rakyat who have high expectations.

"We need to constantly find ways to bring forward new ideas as whoever wins in the contestation of ideas will succeed.

"This is the character of the 21st century. (We need) big, bold ideas with effective and speedy execution," he said in his keynote address at a premier dialogue with the civil service at the Putrajaya International Convention Centre.

Najib said Malaysians can be proud of the country's performance under the Governments three-pillar transformation plan, with record trade and investment figures and a resilient local economy in the face of the global economic crises.

He, however, pointed out that there is still a long way to go for Malaysia to become a developed and high-income economy.

"That is why I challenge everyone, including myself, to think of new and creative ideas that we can push forward.

"We must look at all aspects, be it new ideas or internal processes where we can improve or start a new paradigm to do business," he said.

Najib also focused on the need for the civil service to be adaptable to situations when dealing with the rakyat, as there are huge regional differences that only add to the complexity of Malaysian society.

"We have to learn how to adjust to the expectations of the rakyat." he said, adding that the Government is at the same time working towards prudent and responsible fiscal management of the country.

Copyright © 1995-2012 Star Publications (M) Bhd

Source:

<http://thestar.com.my/news/story.asp?file=/2012/7/10/nation/11634489&sec=nation>