

**1MOCC To Be Launched Monday**  
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KUALA LUMPUR, Nov 11 (Bernama) -- The government is introducing another new innovation in the public service through the implementation of '1Malaysia One Call Centre'(1MOCC), aimed at facilitating communication between the public and government agencies.

The Administrative Modernisation and Management Planning Unit (MAMPU), in a statement here today, said that the public could make enquiries, complaints or give suggestions to the various government agencies by calling the common reference number 03 8000 8000.

Using the concept of single point of contact, the 1MOCC is a National Flagship project under the National Blue Ocean Strategy.

It provides five communication channels, telephone, short messaging system, facsimile, e-mail and social media.

Implementation of the first phase of 1MOCC involves 21 government agencies, comprising the Prime Minister's Department and its agencies, Immigration Department, Road Transport Department and National Registration Department.

It is led by MAMPU with the involvement of the Finance Ministry, Public Service Department, Putrajaya Corporation and TM as strategic partners.

Prime Minister Datuk Seri Najib Tun Razak is scheduled to launch 1MOCC in Putrajaya Monday.

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