

Najib: Objective of 1MOCC is to serve the rakyat
The Star Online
12 November, 2012
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PUTRAJAYA: The 1Malaysia One Call Centre (1MOCC), which will become the single point of contact for all public enquiries directed at government agencies, was launched Monday by Prime Minister Datuk Seri Najib Tun Razak.

"The principle behind 1MOCC is to achieve our objective of serving the rakyat effectively by centralising all calls to one centre, making it easier for customers.

"With just one number, which operates 24/ 7 for 365 days a year, we can boast of an efficient civil service (that is) beyond one's imagination," Najib said in his opening speech at the Putrajaya Corporation complex.

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