

17 Immigration Counters Open at LCCT - MAHB

Bernama

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SEPANG, May 4 (Bernama) -- The Immigration Department opened 17 counters at the Low Cost Carrier Terminal (LCCT) here today.

"Ten counters are for international flights, four domestic and three autogate," Malaysia Airports Holdings Bhd (MAHB) senior general manager (Operations Division) Datuk Azmi Murad said to Bernama here Sunday.

Commenting on the congestion being experienced at the LCCT, which was reported on the internet, he said it could have possibly occurred during the peak hours between 3 and 5 pm.

He said there were no glitches in the system and passengers may have had to wait longer due to many flights arriving at the same time.

A number of online portals and the social media had earlier reported that the Immigration counters were facing problems causing passengers to be delayed.

Meanwhile, a survey of the LCCT found operations proceeding as usual without any glitches.

Muhammad Yamil Mohd Yusof, 28, from Brunei said there was nothing unusual at the Immigration counters and he had passed through in 10 to 15 minutes.

"I did read about the problems here, but so far it's been fine," he said.

German national Dareus Andrew said everything had proceeded smoothly for him.

"For me waiting is normal. There was no system failure, everything was working fine," he said.

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