

GST: KPDNKK Receives 301 Complaints From Consumers

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KOTA KINABALU, April 9 (Bernama) -- The Domestic Trade, Cooperatives Ministry (KPDNKK) has received 301 complaints from consumers in Sabah regarding the implementation of the Goods and Services Tax (GST).

Its Sabah director, Severinus Tukah, said of the total, 154 complaints were made via the e-aduan system while the remaining came via phone calls to the ministry's operations room here.

Most complaints were about traders who charged the six per cent GST on GST-exempted items and traders who were hiking prices, he said in a statement here, today.

In the meantime, Severinus said, 13 Notice 21 were issued to traders found raising prices of goods and services since the GST came into force on April 1.

Eleven notices were issued in Kota Kinabalu and one each in Sandakan and Keningau.

The notices were issued while inspecting 8,713 business premises in the state during the first eight days of Ops Catut-GST (Anti-Profiteering-GST operation) launched also on April 1. The operation also recorded nine cases under the Weights and Measures Act 1972.

Notice 21 under the Price Control and Anti-Profiteering Act 2011 (AKHAP 2011) is a notice from the ministry to the trader who is found to have raised prices of goods or services, and the information asked in the notice must be furnished and returned to the department within three working days without fail.

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