

GST: LPKPM Receive 200 Complaints

Bernama

April 2, 2015

KUALA LUMPUR, April 2 (Bernama) -- The Malaysian Consumer Protection and Welfare Board (LPKPM) received around 200 complaints about the goods and services tax (GST).

Among the complaints were GST charges on items that are GST-exempted, said LPKPM Prof Datuk Seri Dr Saharuddin Awang Yahya.

He said the most common complaint was about having to pay six per cent more for handphone reloads on top of the service tax.

"Aside than that, the board also received complaints from consumers who were charged GST for newspapers, white bread and wholemeal bread even though these are in the list of GST exempted items.

"There were also complaints of traders charging GST but sales receipts did not show the name and registration number of the company (Malaysian Companies Commission Act) and the GST registration number," he told a media conference here today.

In this regard, he urged the government to continue monitoring traders to prevent them from charging GST according to their whims.

Meanwhile, Saharuddin reminded consumers to keep the receipts for reference when they make their complaints.

He also advised consumers to channel their complaints to LPKPM's toll free line, 1-800-88-8586.

-- BERNAMA

Copyright © 2015 BERNAMA

Source : <http://www.bernama.com/bernama/v8/newsindex.php?id=1122623>