

Government Mulls Over Opening Of GST Complaint Counters In Public Places
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KUALA LUMPUR, April 2 (Bernama) -- The government is mulling over a proposal to open complaint counters with regard to the Goods and Services Tax (GST) in public areas to facilitate consumers to file complaints.

Finance Deputy Minister Datuk Ahmad Maslan said the proposal would be discussed soon to solve the grievances of consumers who want access to more avenues to make complaints.

Describing it as a good proposal, he said he would bring the matter up in a meeting with the customs department and the domestic trade, cooperatives and consumerism ministry to enable such counters to be opened at shopping centres and suitable public areas.

He was speaking to reporters at the Parliament lobby here Thursday.

The implementation of GST which took effect yesterday is to replace the Sales and Services Tax.

Meanwhile, Ahmad denied news reports depicting situations of panic on the first day of the GST implementation.

"This report, we do not consider it extreme, and we also do not say it is perfect. It's normal, (it's) a new thing, we are confident that this tax system will improve from time to time."

He described the 800 reports pertaining to GST received yesterday as still low, in comparison to some 15 million consumers in the country.

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