

Govt Plans To Create Service Charge Guidelines

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PUTRAJAYA, April 3 (Bernama) -- The government is planning to create guidelines for the service charge imposed by hotels and restaurants, said Domestic Trade, Cooperatives and Consumerism Ministry (KPDNKK) secretary-general Datuk Seri Alias Ahmad.

He said the proposal was still in the early stage and was raised following consumer complaints on the charges.

He said preliminary discussion was held two days ago with the unions and associations of hotels and restaurants regarding the implementation of the charges since there was no control and clear guidelines on the matter.

"There are also proposals to abolish and replace it with other systems," he said at the daily press conference on Goods and Services Tax (GST) here, today.

Also present was Customs Department GST Division director Datuk T. Subromaniam.

Alias said some hotels and restaurants would impose a maximum of 10 per cent service charge as additional income for their workers.

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