

Consumers Can Use MyKira GST Application To Check Price Of Goods

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PUTRAJAYA, March 30 (Bernama) - The Domestic Trade, Cooperatives and Consumerism Ministry (KPDNKK) today launched MyKira GST, an application which allows consumers to check the impact of the Goods and Services Tax (GST) on the price of over 10,000 items.

Its minister, Datuk Seri Hasan Malek said the mobile phone application, developed by KPDNKK in collaboration with MIMOS Bhd, also allows dissatisfied consumers to file complaints directly to e-aduan.

"Consumers can check the prices of goods in three steps (via MyKira GST). All complaints filed via e-aduan will be promptly sent to the enforcement team," he told reporters after launching MyKira GST and the Anti-Profiteering Operation Centre (PGAP) at KPDNKK headquarters here, today.

MyKira GST application can be downloaded for free from Google Play Store from now and can be downloaded from Apps Store in the first week of April.

PGAP will handle complaints by consumers following the implementation of GST and take immediate action against offenders under the Price Control Act and the Anti-Profiteering Act 2011.

It operates 24 hours daily with 40 officers on duty to receive complaints by telephone, e-aduan and also via the social media.

Consumers can file complaints via the hotline 1-800-886-800 or 03-8882-6245 and 03-8882-6088 by giving specific information so that immediate investigation to be made and action taken.

Hasan said complaints will be recorded and channeled to the ministry's state office and enforcement division at grassroots level for action to be taken.

"Complaints about weight and price tag can be acted upon immediately but for profiteering, it takes some time as we need to conduct investigation."

KPDNKK and the Royal Malaysian Customs Department will launch joint operations nationwide on April 2.

The special criminal court in five zones (north, south, east, central, Sabah and Sarawak) set up to handle cases under the Price control Act and the

Anti-Profiteering Act will operate on Wednesday.

The prosecution's case will be conducted by the Attorney-General's Chambers while

KPDNKK enforcement officers will provide information related to the case.

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