

Hotline 1-300-888-500 To Help Consumers On GST

Bernama

Mar 30, 2015

KUALA LUMPUR, March 30 (Bernama) -- On implementation of the Goods and Services Tax (GST) on Wednesday, the public can contact the Royal Malaysian Customs Department via its hotline 1-300-888-500 or 03-8882211 for any clarification regarding the GST.

In addition to the hotlines, the public can also contact the phone lines in all customs offices nationwide to get more information.

The telephone lines are:

Federal Territory of Putrajaya: 03-83237550,03-83237551,03-83237552, 03-83237553, 03-83237554, 03-83237555,03-83237556,03-83237557,03-83237558 and 03-83237559 and the Federal Territory of Labuan 087-592100 and 087-592101.

Kuala Lumpur International Airport (KLIA) (03-87768338).

Kelantan: Kota Baharu (09-7411223/7411225); Rantau Panjang (09-7951930); and Perlis (04-9792541, 04-9792536 and 04-9792542).

Sarawak 082-472144 and 082-472155; and Sabah: Kota Kinabalu (088-239659 dan 088-538434), Sandakan (0890-219908), Tawau (089- 772580), Lahad Datu (089-886028) and Keningau (087-336148).

Johor: Johor Baharu (07-2202215 and 07-2202005), Muar (06-9864270), Batu Pahat (07-4355526 and 07-4355444), Kluang (07-7773413 and 07-7727757).

Pahang: Kuantan (09-5706864,09-5706880 and 09-5706879), Temerloh (09-2783214) and Bentong (09-2227005).

Melaka 06-2325871 and 06-2325872; Penang (04-2615743 and 04-2644194); Kedah (04-7751219, 04-7751359 and 04 7751253); and Negeri Sembilan (06-6793801 and 06-6793700 ext 225).

Perak: Ipoh (05-5274322 ext 2022/2030/2025), Teluk Intan (05-6221055), Taiping (05-8073966) and Lumut/Sri Manjung (05-6911500).

Terengganu: Kuala Terengganu (09-6204247 and 09-6204246) and Kemaman (09-8681334 and 09-8681335).

Selangor: Kelana Jaya (03-78844780 and 03-78844779); Pulau Indah (03-31693829 and 03-31693850) and Subang (03-78394669 and 03-78394667).

Other than the Customs Department, the public can also contact the Domestic Trade,

Cooperatives and Consumerism Ministry for enquiries regarding the GST.

Complaints can be lodged via the hotline 1-800-886-800 or 03-88826245 and 03-88826088.

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