

Hotlines, Web Portals To Help Consumers On GST Matters

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KUALA LUMPUR, March 30 (Bernama) -- Consumers who need assistance on matters relating to the Goods and Services Tax (GST) can channel their feedback and enquiries to the web portals and hotlines provided.

The Royal Malaysian Customs Department has provided a hotline number 1-300-888-500 and 03-8882 2111, or through its website <http://gst.customs.gov.my>, where consumers can also drop their feedback and contact the respective headquarters/station help desk located in each state.

Complaints and suggestions related to the department may also be e-mailed to ccc@customs.gov.my or 03-7806 7200.

For enquiries to the Ministry of Domestic Trade, Cooperatives and Consumerism, consumers may contact the hotline number at 1-800-886-800 or call 03-8000 8000 or 03-8882 5983.

They can also drop their feedback and complaints at its website www.kpdnkk.gov.my or its portal eaduan.kpdnkk.gov.my, or they can e-mail eaduan@kpdnkk.gov.my.

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