

**Najib Calls For More Effective Gauge Of Public Sector Productivity**  
**Bernama**  
**June 17, 2015**

PUTRAJAYA, June 17 (Bernama) -- Prime Minister Datuk Seri Najib Tun Razak today called for a more effective gauge of public sector productivity as a yardstick for improved productivity.

He suggested that the Public Service Department and the Malaysia Productivity Corporation undertake a study on gauging public sector productivity by using an accurate methodology.

"So we know where we stand. If we know our productivity today, we can better understand what we can achieve more accurately. We will not be talking in general terms. We will know specifically our productivity for today.

"And what we can do to achieve higher productivity tomorrow, next year. But we must have a yardstick," he said at the 14th Premier Civil Service Dialogue on the theme "Facing the Nation's New Realities: Growth through Productivity and Innovation".

Referring to the theme, Najib said productivity had three definitions - same performance or work outcome but low cost; increased work outcome but same cost and higher outcome with reduced cost.

"As for innovation, it is an improvement in terms of processes and products to produce output or revenue. In the context of the civil service, not all departments collect revenue.

"So, the definition must be changed in terms of satisfaction of the people or satisfaction of the target groups, whereby we make the improvement in a creative and innovative manner to attain and enhance the level of public happiness," he said.

Najib said the raising of productivity was closely linked to elements of innovation and the measure of innovation depended on the satisfaction and well-being of the people.

The prime minister said the country could not be forever dependent on natural resources such as oil and gas, which could be depleted, and thus the government had to seek new sources of growth.

"This does not only involve the private sector. We want the public sector as well to emphasise the enhancement of productivity and innovation," he said.

Najib expressed his appreciation over several excellent and significant achievements of the civil service, among them the Safe City Monitoring System to reduce crime.

The initiative won the international Geospatial Excellence Award under the Public Safety Category from the Geospatial World Forum in Geneva on May 8 last year.

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