

**Application 'ForTheRakyat' To Help People
Bernama
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KUALA LUMPUR, Oct 30 (Bernama) -- The Umno Youth Community Complaints Bureau will create a smart phone application to facilitate channelling the community's complaints.

Chairman, Sheikh Nafiq AlFirdaus said the application, 'ForTheRakyat' would be launched next year for users of the Android and IOS types of cellphones.

He said the idea of creating the application was realised after finding that their portal for public complaints, 'ForTheRakyat', had received encouraging response.

"Through the application, the people will find it easier to lodge complaints and take photographs of any problem and channel them directly to us to be forwarded to the agencies concerned," he told Bernama.

Sheikh Nafiq said this when visiting Wisma Bernama with several officials from the bureau here today.

Earlier, he was given a briefing on Bernama operations before being taken on a visit to the Bernama TV Visual Unit, Bernama Radio24 and the editorial department.

The briefings were carried out by Bernama Domestic News Service Deputy Editor-in-Chief Datuk Zakaria Abdul Wahab; Foreign/International News Service Deputy Editor-in-Chief Ahmad Zukiman Mohd Zain; and, Economic News Service, Acting Deputy Editor-in-Chief Mikhail Raj Abdullah.

Sheikh Nafiq said the interactive portal, 'ForTheRakyat', which was launched in April, received encouraging response when it received 10,000 followers in six months.

"Of the total, we received complaints, including on social and infrastructural problems. To date, 365 complaints were received and 331 were solved," he added.

He said the portal also acted as a platform for the community to express itself, and give suggestions and solutions.

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