

Ahmad Zahid Slams Those Who Doesn't Appreciate Government's Efforts In Providing Best Service

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PUTRAJAYA, Oct 1 (Bernama) -- Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi today slammed those who only know how to criticise the government and do not appreciate the government's efforts in providing the best service to the people.

He said such groups deserve to be called 'jumud' (stiff), who only know how to enjoy the facilities provided but never thanked the government.

Citing an example, he said the government allocated more than RM300 million per year through the National Registration Department (JPN) for the registration process and issuance of identity documents to the people.

"There are many who do not know that identity documents, such as MyKid and MyKad are under government subsidy. The cost of raw materials for one MyKid is RM9.05 but issued free of charge.

"While the cost of raw materials for MyKad is RM22.80 but the payment is only RM10 per piece," he said when opening the National Registration Day here today.

In fact, Ahmad Zahid said that some countries such as Tanzania and Uganda had visited JPN to learn on registration planning and implementation system.

"Why is that foreign countries can appreciate our success, but a few Malaysian people, who receive the best service, do not appreciate and thank JPN.

"So we tell the critics, be aware that the government will always do the best for its people. Do not just criticise and please note that there are no other countries which are as fast as the JPN in processing documents," he explained.

Ahmad Zahid said the department had been providing 365 days of counter services per year, from morning to night in 228 branches nationwide, including in 10 Urban Transformation Centres (UTC) and Rural Transformation Centres (RTC).

He said the process of issuing birth and death certificates would take about 20 minutes, MyKid (one hour) and MyKad (within 24 hours) in 45 JPN branches including in Putrajaya and all UTCs.

"Every day, JPN receives more than 19,000 applications relating to marriage, birth, death, and identity cards.

"This figure can rise to 23,000 per day during school holidays and festive season. A total of 5.69 million applications were processed by JPN last year, an increase of almost 11.2 per

cent compared to 2013," he said.

During the ceremony, Ahmad Zahid handed over identity cards, marriage certificates and identity documents to 30 people.

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