

**Terminate myIMMs Vendor Contracts If Services Do Not Meet Standards - Ahmad Zahid**  
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PUTRAJAYA, Dec 16 (Bernama) -- The government will not hesitate to cancel the Malaysian Immigration System (myIMMs) vendor contracts if the services provided failed to meet the standards set, said Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi.

Ahmad Zahid, who is also Home Minister, said the Immigration Department (JIM) was not satisfied with the services provided and would give a time frame for the vendors concerned to fix the biometric system.

"We will look at the agreement that has been signed and we will abide to the time stipulated in the agreement.

"I do not think we can extend the time frame for them to fix the myIMMs because what is important is the service provided to the people and tourists entering our country," he told reporters after attending the Immigration Day Celebrations here Friday.

Even though the full payment had been made by JIM for the system, there are clauses in the agreement concerned that allowed the government to impose penalties on the vendors involved if their services were unsatisfactory, he said.

"JIM is aware of the problems faced and tries to improve from time to time but we have reached a stage of being pushed up against the wall and we cannot accept their service anymore," he said.

The Auditor General's Report 2015 Series 2 on Nov 21 admonished the sub-standard myIMMs services which incurred an expenditure of RM29.9 million in aspects of planning, implementation and monitoring which could affect the attaining of its objective.

The media also reported that myIMMs, which was developed to support JIM main operations, were frequently disrupted believed to be, among others, caused by foreigners easily entering the country's check points at the Kuala Lumpur International Airport (KLIA) and klia2.

Commenting on the Home Ministry's plans to implement the Advance Passengers Screening System (APSS) to screen all foreigners in efforts to prevent the entry of terrorists into Malaysia, Ahmad Zahid said the ministry was still awaiting the Letter of Acceptance.

"The APSS has been finalized but has yet to be implemented, we are waiting for the LOA to be released and we hope to announce it soon," he added.

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