



“Terima Kasih, DR. MAHATHIR.”

SUN 31/10/2003 - 5 PRECISE

for the progressive policy framework which enabled Malaysia and Penang to grow in the past 22 years...

PENANG: KEY INDICATORS OF PROGRESS

	1980	2002
• Gross Domestic Product (GDP)	RM3.4 billion	RM17.2 billion
• Per capita GDP	RM3,900	RM13,300
• Poverty rate	> 15%	< 3%
• *No. of factories	216	731
• *Industrial workforce	56,000	150,000

* in PDC industrial parks only

KEY INFRASTRUCTURE PROJECTS

- 1985: PENANG BRIDGE
- 1985: MENGKUANG DAM
- 1994: NORTH-SOUTH HIGHWAY
- 1999: TELUK BAHANG DAM
- 2001: NORTH BUTTERWORTH CONTAINER TERMINAL
- 2001: BAYAN LEPAS INTERNATIONAL AIRPORT EXPANSION PROJECT



IMPROVED CIVIL SERVICES

- Name tags for Civil Servants • “Look East” policy
- Clock-in punch cards • Client Charters
- “Clean, Efficient & Trustworthy” campaign
- Campaign for Good Values in Public Administration
- Total Quality Management • Civil Service Progress circular
- “Excellence in Work Culture” campaign
 - I.T. in Public Administration
 - MS ISO9000 Quality Systems
 - New Civil Service remuneration system



Best wishes from the Penang State Government and the people of Penang.

- for inspiring all Malaysians with **VISION 2020** to achieve “advanced nation status”;
- for encouraging us to pursue excellence in the “Malaysia Boleh” spirit;
- for **uniting the people** of Malaysia;
- for promoting the “Caring Society” concept; and
- for launching the “K-society” initiatives.

“In Penang, we have achieved much progress in accordance to your leadership and guidance. We pledge to do even more for the benefit of the people.”



Under your leadership and guidance, Penang has also won international recognition as:

- the “Lead City” in South-East Asia (United Nations Development Programme, 1999);
- One of the **Top 10 Most Liveable Cities** in Asia (Asiaweek, 1995 - 1999); and
- the **No. 6 Most Popular Island Resort** in the World (Conde Nast Traveller, 1999).

“We will continue with the unending struggle... for independence, integrity and a K-society.”



Best wishes from Barisan Nasional Penang State Liaison Committee representing all component parties (UMNO, Gerakan, MCA, MIC & PPP)