

Ucapan: 15/11/2017

Launch of The 'Enhancing Public Sector Performance: Malaysia's Experience With Transforming Land Administration' Report by World Bank

KETUA SETIAUSAHA NEGARA: Yang Berbahagia Tan Sri Dr. Ali Hamsa

Good morning

OPENING REMARKS

1. **Transformation and modernization of public services are at the forefront for Malaysian citizens and the government.** As public servants, we strive to improve performance management in the public sector. I had the pleasure of speaking to these points during the launch of the World Bank report, 'Driving Performance from the Centre: Malaysia's Experience with PEMANDU' earlier this year.
2. **Today we have the pleasure to launch another review in the same series by the World Bank's Global Knowledge and Research Hub in Malaysia,** striving to document Malaysia's journey.
3. This time we are delving deeper into one of the crucial sectors: **land policy and land administration.**
4. **Land represents one of the key sources of wealth for a country with economic, social and environmental dimensions.** Transparent and efficient land administration and management systems allow land assets to be maximised for economic growth and sustainable development. Providing for secure land rights is embodied in the Constitution. Land-related investments have enabled Malaysia's transformation over the past three decades in both the rural and urban areas.
5. **Realising efficient delivery of land administration services is a strategic goal for Malaysia.** Providing reliable and affordable access to information on land rights and

technical cadastral aspects have allowed the land market to grow and function as an economic driver for the country.

6. **Through this new report by the World Bank Group Global Knowledge and Research Hub, we hope that Malaysia can share the lessons from its journey for other countries embarking on similar endeavours.** This can include coordination and consensus building through the National Land Council, or the adoption of digital technology for transparent public service delivery.
7. **Malaysia's experience in transforming land administration is evidenced in the World Bank Doing Business Rankings.** At the same time, Malaysia must continue to advance if we are to be amongst the top countries in the world in economic development, citizen well-being, and innovation by the year 2050. We must therefore strive to further streamline and enhance land administration in both the Federal Government and the State Government.
8. **I take this opportunity to congratulate the team who prepared the thoughtful and balanced analysis in the report.** We consider it an honour that the World Bank is documenting lessons from the progress that Malaysia has made in our reforms for land administration. I sincerely hope that the experiences and solutions will be instructive for other countries facing many of the same issues.

With this I wish all of you an insightful session ahead. Thank you.

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